

PRIVACY STATEMENT FOR PATIENTS

Dr. Frederik Schroyens Medical Practice
Version 2.0 – July 2026

PRIVACY STATEMENT

Your trust is essential to providing high-quality medical care. Therefore, Dr. Frederik Schroyens' medical practice places great importance on protecting your personal information and handling your medical record with the utmost care.

This Privacy Statement explains what personal information we process, why we process it, how we protect it, and what rights you have.

1. DATA CONTROLLER

Dr. Frederik Schroyens
Muinklaan 31
9000 Ghent
Belgium
Tel. +32 9 223 92 90
Email: [frederik.schroyens\(at\)gmail.com](mailto:frederik.schroyens(at)gmail.com)
Website: www.frederik-schroyens.be

2. WHAT PERSONAL INFORMATION DO WE COLLECT?

As part of your medical care, we may process identification information, contact information, health insurance identification information, billing and accounting information, medical information relevant to diagnosis, treatment and follow-up, information you provide during consultations, and correspondence relating to your treatment. We process only the information necessary to provide high-quality medical care and proper practice management.

3. WHY DO WE PROCESS YOUR PERSONAL INFORMATION?

We process your personal information to examine and treat you, maintain a complete medical record, ensure continuity of care, comply with legal obligations, facilitate administrative and financial management, and cooperate with other healthcare providers when necessary. Your information is never processed for commercial purposes.

4. LEGAL BASIS FOR PROCESSING

Processing is based on the treatment agreement, legal obligations, the necessity of providing healthcare, and, where required, your consent. Health information is processed exclusively in accordance with the General Data Protection Regulation (GDPR).

5. WHO MAY RECEIVE YOUR PERSONAL INFORMATION?

Your personal information is shared only when necessary for your treatment or when required by law. Possible recipients include other healthcare providers, laboratories, hospitals, pharmacists, health insurance funds, competent public authorities, and specialized medical software and IT service providers that are contractually bound to confidentiality and compliance with applicable privacy laws. Your personal information is never sold to third parties.

6. HOW LONG DO WE KEEP YOUR INFORMATION?

Your medical record is retained for the period required under Belgian law. Administrative information is not kept longer than necessary. Thereafter, information is securely deleted or anonymized.

7. PROTECTING YOUR PERSONAL INFORMATION

The practice implements appropriate administrative, technical, and organizational safeguards to protect your personal information against loss, unauthorized access, alteration, or unlawful processing. For security reasons, no technical details of the security architecture are made publicly available.

8. YOUR PRIVACY RIGHTS

Under the GDPR, you have the right to access your personal information, request correction, request restriction of processing, object where applicable, and obtain a copy of your medical record in accordance with applicable law. Certain legal exceptions may apply.

9. EXERCISING YOUR RIGHTS

You may contact the practice to exercise your rights. To protect your privacy, we may ask you to verify your identity. Your request will be handled within the applicable legal time limits.

10. COMPLAINTS

Please contact the practice first.

You may also file a complaint with the Belgian Data Protection Authority.

Drukpersstraat 35

1000 Brussels

www.gegevensbeschermingsautoriteit.be

11. CHANGES TO THIS PRIVACY STATEMENT

This Privacy Statement may be updated when required by changes in legislation or the operation of the practice. The most recent version is always available on the practice website.